Easy C🌐nnect
IN-ROOM PHONE & INTERNET GUIDE

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Snowshoe	**Making Calls within Snowshoe Resort** It's easy! Call room-to-room or anywhere on the resort. Just dial the 4-digit number.	**USING THE FEATURES OF YOUR IN-ROOM PHONE:** **Return Last Call** *69	**Call Waiting** 2nd call will indicate with call-waiting beep. Press "flash" button to answer 2nd call and press "flash" again to return to 1st call.
(West Virginia)	**Making Calls within West Virginia** *(local & statewide)* **Within the WV 304 Area Code:** Dial the standard 7-digits (no need to dial the 304 area code) **Within the new 681 Area Code:** Dial the full 10-digits (include the 681 area code)	**Call Last Dialed #** *72 **Block Caller ID** *67 **Disable Call Waiting** *70	**3-Way Conference** While connected with 1st party, press "flash" button, dial 2nd party, wait for 2nd party to answer and press "flash" again. **Call Transfer** Press the "flash" button, then press *88<number to which you wish to transfer> then press the "flash" button again.
(USA)	**Long Distance Calls** *(USA & Canada)* **Enjoy FREE Long distance calls within the United States & Canada!** Just dial the standard, 10-digit phone number as you would from any phone.	**IMPORTANT PHONE NUMBERS** **Snowshoe Hospitality** 5909 **EMERGENCY** 911	**Non-Emergency Police** 311 **Directory Assistance** 411
VOICEMAIL **To Check Voicemail from Your In-Room Phone** <u>**Dial 777#**</u>	**Checking In-Room Voicemail Remotely:** Call your room phone number and press # When the voicemail greeting plays, you will be prompted for a password.	**To Record or Modify a Voicemail Greeting** - From your phone dial **777** to access your voicemail box - Press "**0**" for mailbox options - Then, press the numbers below for the following functions: "**1**" Record Unavailable Message "**2**" Record Busy Message "**3**" Record Your Name "**4**" Record Temporary Greeting "**5**"Change Password *(Press "0" to return to the Mailbox Options Menu)*	
Wi Fi	**CONNECTING TO Wi-Fi** **1.** Go to the wireless settings on your device & look for the SSID of your room number *(Example: "Allegheny XXXX")*	**2.** Connect to the SSID allocated to your room. **3.** Enter the password that is shown on the modem/router in your room. It should be a white label with a 10-digit phone number for the room; for example, "304572XXXX".	

NEED TECHNICAL SUPPORT?
Please refer to your building name/HOA and room number when calling. Citynet provides dedicated, expert technical support to Snowshoe Resort, around-the-clock, every day.
Call Citynet by dialing 611 or by calling 800.881.2638